

MFSC - Pearl Harbor
Moanalua Navy Services
Center
4827 Bougainville Drive,
Honolulu
(808) 474-1999

MFSC - Hickam
655 Vickers Ave (Bldg
1105) JB Pearl Harbor-
Hickam, HI 96853
(808) 449-0300

MILITARY AND FAMILY SUPPORT CENTER



www.greatlifeohawaii.com



NCTAMS PAC Satellite
Office
500 Center St, Bldg. 392,
Wahiawa
(808) 653-0203



MILITARY FAMILY SUPPORT CENTERS

**Moanalua Navy Services
Center
4827 Bougainville Drive,
Honolulu**

Oahu, Hawaii
"The Aloha Isle"



MFSC CUSTOMERS

- **Priority is given to Navy and Air Force active duty and activated Navy and Air Force Reservists, second priority is given to family members of these service members.**
- **Most classes are open to active duty, reserve, retired personnel, family members and Department of Defense employees.**

MFSC PROGRAMS

Provide service members and their family members with:

- Deployment Support and Readiness**
- Counseling and Support**
- Career Support and Retention**
- Information and Referral**

DEPLOYMENT AND READINESS

- Deployment Support
- EFMP
- Life Skills Education
- Mobilization and Repatriation
- Ombudsman
- Relocation Assistance



DEPLOYMENT SUPPORT

Pre-deployment briefings for single and married personnel:

- Emotional aspects of deployment
- MFSC overview
- Financial planning for deployment
- Puppet show for children



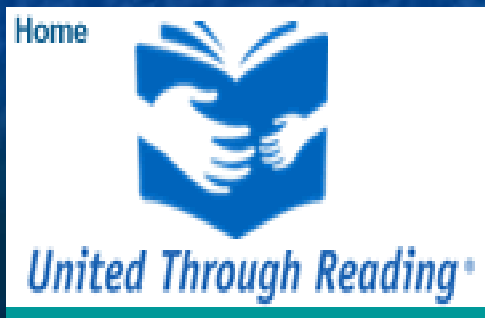
Return and Reunion:

- MFSC staff members are available to provide reunion briefs at remote locations, dockside or during transit between ports

UNITED THROUGH READING

One of the most difficult things a child can experience is having a parent deployed to a war zone for an indeterminate period of time.

The United Through Reading® Military Program helps ease the stress of separation for military families by having deployed parents read children's books aloud via DVD for their child to watch at home.



FAMILY LIFE EDUCATION PROGRAM

**Stress Management
Anger Management
Consultation**



DoD EFMP (PL 106-402), SECNAVINST
1754.2C / AFI 40-701 :

Requires mandatory enrollment of all family members with special needs such as medical, dental, mental health, developmental, or special education requirements of a chronic nature (six months or

longer). The MFSC Exceptional Family Member Program (EFMP) Liaison can provide assistance with:

- Enrollment process
- Information and referrals
- Support and advocacy
- Education and training
- Enrollment forms can be obtained at TAMC or JBPHH MFSC



RELOCATION ASSISTANCE PROGRAM

Departure Services

- Smooth Move Workshop
- Home Buying Skills Workshop
- Information and on-line resources

Arrival Services

- Updated information JBPHH
- INDOC (Newcomers Orientation)
- Sponsor Program
- Aloha Tour
- Welcome Aboard Packets



Loan Closet: MFSC - Hickam 655 Vickers Ave (Bldg 110)

- PCS orders
- ID card

MOBILIZATION AND REPATRIAT



Military Family Support Center:

- **Partners with the Navy and Air Force Reserve Center to provide briefings on the services available to activated reservists and their family members**
- **Maintains a current listing of informational websites**
- **Acts as a central point of contact for relocated families**

COUNSELING AND ADVOCACY



- **Clinical Counseling**
- **Family Advocacy Program**
- **Sexual Assault Prevention and Response (SAPR) Program**
- **Civilian Employee Assistance Program (CEAP)**
- **Mass Casualty / Disaster Preparedness**
- **New Parent Support / Home Visitation Program**

CLINICAL COUNSELING

Crisis Intervention for Individuals & Families
Assessments & Referrals to Military & Civilian
Agencies

Individual, Marital, Couple & Family Counseling

- Stress/Anger
- Suicide/Life Crisis
- Couple/Family Relationships
- Occupational concerns
- Adjustment/phase of life problems
- Loss/grief
- Physical/sexual abuse

Groups

- Adults Molested as Children
- Couples Communication
- Skills Development
- Breaking Up Is Hard To Do!
- Parenting



FAMILY ADVOCACY PROGRAM

**Prevention
Identification
Evaluation
Intervention
Treatment
Follow-Up
Reporting**

of:

Domestic Abuse

Child Abuse & Neglect



REPORTING GUIDANCE

DoD Directive 6400.1

SECNAVINST 1752.3A /AFI 40-301

CHILD ABUSE: **“ALL DOD PERSONNEL**
MUST report any incident or suspected
incident of child abuse occurring on a
military installation, or involving persons
eligible for FAP services, to the local FAR.”

Call FAP Intake Worker @ 474-1999
or Child Protective Services, 832-5300
(24/7)

PREVENTION AND SAFETY ARE PRIMARY GOALS OF FAP



- MFSC counseling and classes can improve family life and help prevent domestic and child abuse.
- Restricted Reporting

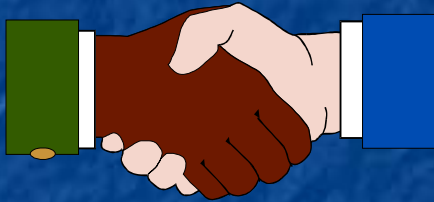


JOINT MILITARY FAMILY ABUSE SAFE HOUSE

Confidential location for victims of
Domestic Violence accessible through
Victim Advocates or the Family Advocacy
Program by calling:

474-1999 and asking for a
Victim Advocate during duty hours,
or the After Hours Crisis Cell at **590-7719**

CIVILIAN EMPLOYEE ASSISTANCE PROGRAM (CEAP)



- **Federal civilian employees may self-refer or be referred by management**
- **Provides problem identification, assessment, short-term counseling & referral to local community agencies**
- **Consultation with a CEAP Counselor is confidential.**

MASS CASUALTY / DISASTER PREPAREDNESS

Military Family Support Center:

- Is one component of the multi-disciplinary COMNAVREG HI Disaster Response Team**
- Establish a 24-hour Family Assistance Center (FAC) providing information, referral, & clinical counseling**
- Staff members are trained in Operational Stress Control and are able to provide various crisis management processes to first responders & others**
- MFSC prides itself on its ability to immediately respond to the needs of our community**

NEW PARENT SUPPORT / HOME VISITATION PROGRAM



- Provides voluntary home visitation for expectant parents and parents of children birth to 3 years

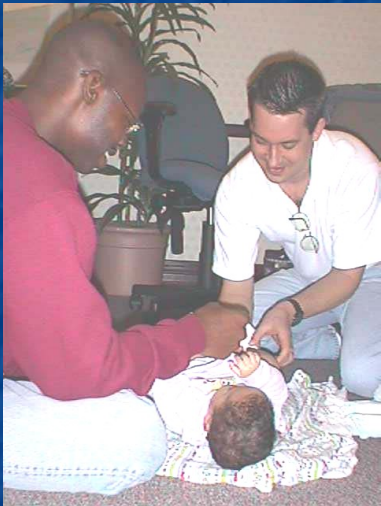
- Provides information, support, and resources on parenting, and referrals when needed

- Goals: parents more prepared, more confident, less stressed, and have improved relationship with child



BOOT CAMP FOR NEW DADS

Bringing Out the Best in New Fathers



Participants

- **Rookie: Fathers-to-be (first time)**
- **Veteran: New dads (dads with 2-4 month old babies)**
- **2-4 month old babies**
- **Coach: (group facilitators and active duty or family member dads)**

Call ext 6102 to volunteer to coach

FAMILY EMPLOYMENT READINESS PROGRAM (FERP)

- **Resume Workshop**
- **Interviewing Skills**
- **Company Recruitments**
- **Career Exploration**
- **Job Fairs**
- **Starting Your Own Business**
- **Federal and Private Sector**
- **Resume Critique**



JOINT EMPLOYMENT MANAGEMENT SYSTEM (JEMS)



Joint military venture to support commanders' goals to attract and retain high-caliber military personnel by offering a quality resource tool to improve family income and satisfaction through increased opportunities for employment.

JEMS is an advocate for job seekers from the military community and serves as a central point of contact for businesses to reach these job seekers.

JEMS produces an on-line job bank for jobs in Hawaii and sponsors an annual job fair.

Active Duty and DoD Civilians

Retirees

Family Members

WWW.JEMSJOBS.COM

PERSONAL FINANCIAL MANAGEMENT

Accredited Counselors available for service members and their families with financial concerns on

- **Savings and Investments / Thrift Savings Plan**
- **Car Buying**
- **Thrift Savings Plan**
- **Division Officers Financial Leadership Seminar**
- **\$Million Dollar\$ Sailor (two-day class)**
- **\$Million Dollar\$ Spouse (two-night class)**
- **'Til Debt Do Us Part (couples)**
- **Financial Planning For Retirement**
- **Command Financial Specialist Training**
- **Full Steam Program (pay off debts)**



SCHOOL LIAISON SERVICES

- Serves as SME on all school related issues (public, private, and home school)
- Assists Navy and Air Force families transition into Hawaii's school system
- Supports the Navy and Air Force Home School Group
- Participates in Joint Venture Education Forum (JVEF)
- Coordinates the School Partnership Program

The ultimate goal of School Liaison Services is to:



- Ease transfers between schools for military children/youth
- Maximize opportunities for educational enrichment and academic success

**For more information call 474-1999 or 449-1557
at Hickam**



MILITARY ONE SOURCE

www.militaryonesource.com

Phone 1-800-342-9647

Free 24-hour information and referral service:

- Parenting and child care
- Relocation information
- Civilian legal advice and wellness
- Education services
- Crisis support
- Elder care health and wellness
- Financial information and counseling

Offers practical solutions, background information, and advice via telephone, e-mail, or the web.

Designed to augment existing military support activities, assist service members and their families with personalized customer service and referral, and link customers to key military resources, web pages, and call centers.

WE WELCOME THE OPPORTUNITY TO SERVE YOU!



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